
CLIENT INFORMATION ABOUT GERMAN COCKROACH

Initial preparation before your German Cockroach service



- Floors to be vacuumed and mopped throughout the house – with attention to the kitchen, dining area, bathroom/s and laundry
- Benches cleared of stored items and wiped down
- All items to be taken out of cupboards to allow full access by a technician for best results
- All cutlery to be taken out of drawers for the initial treatment
- All dishes to be cleaned and stored appropriately
- Remove all rubbish from inside property to ensure no harbouring areas left inside
- All clothes are to be removed from floors to allow the technician access to all walkways, walls, and doors.

Depending on the amount of work required to achieve the best results, you may need to vacate the home for a minimum of 2 - 3 hours after the initial treatment or not come in contact with the applied products until areas treated are dry, please keep this in mind when arranging the day and time for your service.

Our office will contact you again in 7 days after your initial service date if a follow-up appointment is required to complete your service, any other appointments after that will be arranged if applicable.

German cockroach services generally start with a 30-day warranty, this may change depending on the activity level or your requirements.

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Minimum standards after the initial German Cockroach service



- All food must be sealed and stored correctly in cupboards or fridges.
- Open food cannot be left on benches, in cupboards, or throughout the house.
- Dirty dishes cannot be left on benches or in the sink.
- Rubbish bin must be sealed and emptied regularly.
- Clothes and stored items must not be left on the floor.
- Floors are **NOT** to be mopped for a minimum of 7 - 14 days to all treated areas after the service date.
- Take care when opening groceries from shops or purchasing second hand white good e.g. fridges, freezers or microwaves as they may contain German cockroaches

PLEASE NOTE: Warranty for any German cockroach treatment will be void if the above standards are not kept.
